



**34th MEETING OF THE STANDING COMMITTEE OF
CARIBBEAN STATISTICIANS (34th SCCS)
CASTRIES, SAINT LUCIA
26-29 October 2009**



Development of the Online Statistics Helpdesk Facility

**34th MEETING OF THE STANDING COMMITTEE OF
CARIBBEAN STATISTICIANS (34th SCCS)
GROS ISLET, SAINT LUCIA
26-29 October 2009**



BACKGROUND

The Statistical Component is a part of the Caribbean Integration Support Programme (CISP) funded by the **European Commission** under the Ninth European Development Fund (9th EDF).

The overall objective is to provide the decision-makers of CARICOM with the information necessary to monitor and guide the progress in the establishment and the Strengthening of the CARICOM Single Market and Economy (CSME).



BACKGROUND

The expected outcome of the Statistical Component is the Improvement and Harmonised production of Economic Statistical data at the regional and national levels.

There are a number of interventions and support to strengthen the production and dissemination of statistics, both at the CARICOM Secretariat and in Member States.

One of such interventions is the establishment of an electronic Statistics Help Desk Facility;

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Functions - Statistics Helpdesk

Some key functions of the Statistics Helpdesk include:

- To enhance the input resources used by producers and end users thereby enabling them to improve the quality and range of statistics;
- To provide information on a range of basic concepts used in statistics regionally and internationally so as to guide the process of interpreting statistics through the use of *inter alia*, manuals, guidelines, classifications and etc.



Functions - Statistics Helpdesk Con't

- To facilitate discussions among producers and end users of statistics within CARICOM regarding statistical areas of interest;
- To facilitate widespread networking and improve information and knowledge-sharing of statistics in key areas including user best practices and other **Frequently Asked Questions (FAQs)**;
- To provide links to other useful websites including knowledge-based websites.



Features - Statistics Helpdesk

The **Statistics Helpdesk Service** is supported by;

- An **Electronic Centralised Registration System** where users can post a question using an online form.
- **Web-based Discussion Forums** where stakeholders can follow and participate in various statistics related topics.
- A **Documentary Service** with a repository of relevant documents and manuals such as common regional guidelines for the production and dissemination of all statistics.



Features - Statistics Helpdesk Cont'd

- Technical support and information on basic statistical methods and Trade Information Systems used in the Region.
- **Frequently Asked Questions (FAQs)**

Homepage – www.caricomstats.org/helpdesk



STATISTICS HELPDESK SERVICE
 CARIBBEAN COMMUNITY SECRETARIAT
THE ECONOMIC AND SOCIAL DEVELOPMENT DEPARTMENT

HOME DISCUSSION FORUM DOCUMENT CENTER REQUESTS FAQS FEED BACK CARICOM STATISTICS

News and Events

CARIBBEAN STATISTICS DAY
 15th OCTOBER 2009

CARIBBEAN STATISTICS DAY WILL BE CELEBRATED UNDER THE THEME - "BETTER STATISTICS, BETTER MANAGEMENT, BETTER DEVELOPMENT OUTCOMES" FOR 2009. [READ MORE...](#)

UNFPA AND THE CARICOM SECRETARIAT HAVE LAUNCHED A RESOURCES CONSORTIUM WEBSITE TO BUILD CAPACITY TO SUCCESSFULLY IMPLEMENT THE 2010 ROUND OF CENSUSES IN THE CARIBBEAN...[MORE](#)

Announcements

Updated on October 11, 2009

MEETINGS
 WORKSHOP
 TRAINING

Welcome to the CARICOM Statistics Helpdesk Web Site!

This statistics helpdesk was established primarily to assist the National Statistics Offices and other Organizations in Member States that are engaged in the production and dissemination of statistics.

Some key functions of the Statistics Helpdesk:

1. To enhance the input resources used by producers and end users thereby enabling them to improve the quality and range of statistics.
2. To provide information on a range of basic concepts used in statistics regionally and internationally so as to guide the process of interpreting statistics through the use of Inter alia, manuals, guidelines, classifications and so on.
3. To facilitate discussions among producers and end users of statistics within CARICOM regarding statistical areas of interest.
4. To facilitate widespread networking and improve information and knowledge-sharing of statistics in key areas including user best practices and other Frequently Asked Questions (FAQs).
5. To provide links to other useful websites including knowledge-based websites...[MORE](#)

Users Network

JOIN A DISCUSSION FORUM
 ASK A QUESTION
 VISIT THE DOCUMENT CENTER
 SEND US FEEDBACK
 RSS FEEDS

Links to Websites

NATIONAL STATISTICS OFFICES
 REGIONAL ORGANISATIONS
 NATIONAL CENTRAL BUREAUX
 INTERNATIONAL ORGANISATIONS
 OTHER RESOURCE WEBSITES

Calendar

October - 2009						
S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

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Next Steps

- To continue the developmental work of the Statistics Helpdesk in-house;
- Technical Assistance to assist with the content/relevant resources for the Statistics Helpdesk.



Brief Demonstration of the

CARICOM STATISTICS HELPDESK



THANK YOU

THE END